

Use Case Description





miguel.van.asch@ahlers.com

https://www.linkedin.com/in/miguelvanasch/



### Content slide

## Living Labs

Living Lab 1: Backhauling & Co-Loading

Living Lab 2: Synchromodality

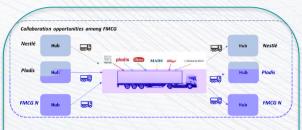
Living Lab 3: Reduction of Waiting times

Living Lab 4: Virtual Living Lab

Q&A



#### LOGISTAR services will be tested under real operation environment in four Living Labs



#### Backkay Ing anfhCo-loafling

Process of various information coming from the different companies

(schedules, resources, constraints, truck, positions, empty return legs...) to improve backhauling management

Overall overview of the status of the operations through the real-time dashboards and the real-time information on road transport system.







#### g ktf fh | g

Real time re-planning due to disrupting events: corrective and preventive Planning of synchromodal routes basing on real time events.

Dynamic assignation of freight transport networks. Real time status on goods movements: position of vehicles, arrival time of cargo fleets.



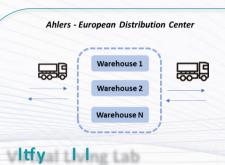




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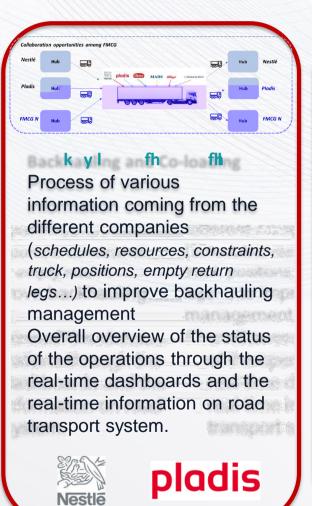
Real time planning of resources looking for transport synergy and bundling opportunities.

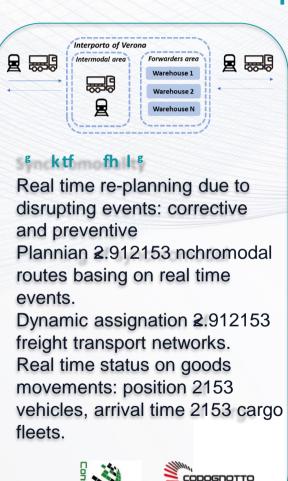
Real-time alerts and recommendations to take action, facilitating the decision-making process.



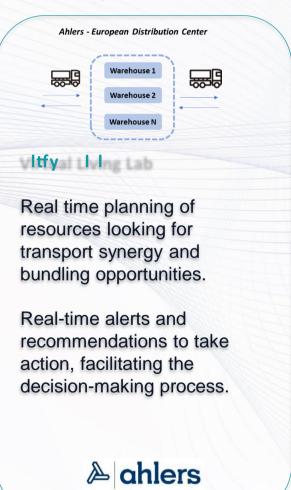


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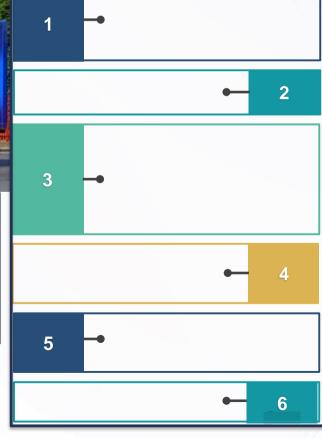
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About 12 years ago Nestlé had an issue with empty running. It was delivering over 15 loads per day from its factories in the North of England to its distribution centre in Leicestershire. However, only 80% of these loads could be tied to a return journey, so every day 2 or 3 trucks would return to the North empty. pladis was delivering loads on a daily basis to Yorkshire from its distribution centre close to in the Midlands and some of these loads presented opportunities for round tripping vehicles. Both shippers wanted to reduce cost, reduce CO2 emissions and maximise asset utilisation. Having met at an IGD event, Nestle and pladis decided they could share the use of trucks to create round trips and reduce empty running, saving over a quarter of a million kilometres per year.









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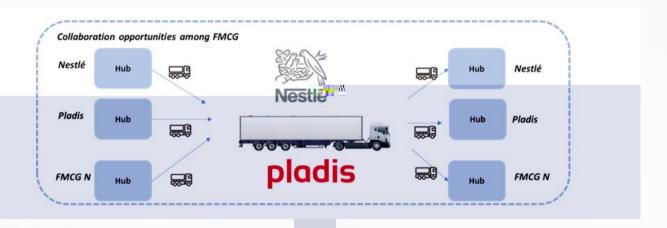
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## pladis k





#### Real time backhauling in the FMCG sector

Process of various information coming from the different companies (schedules, resources, constraints, truck, positions, empty return legs...) to improve backhaul management.

Co-loading opportunities will also be considered, plus any cost-effective alternative modes of transport.

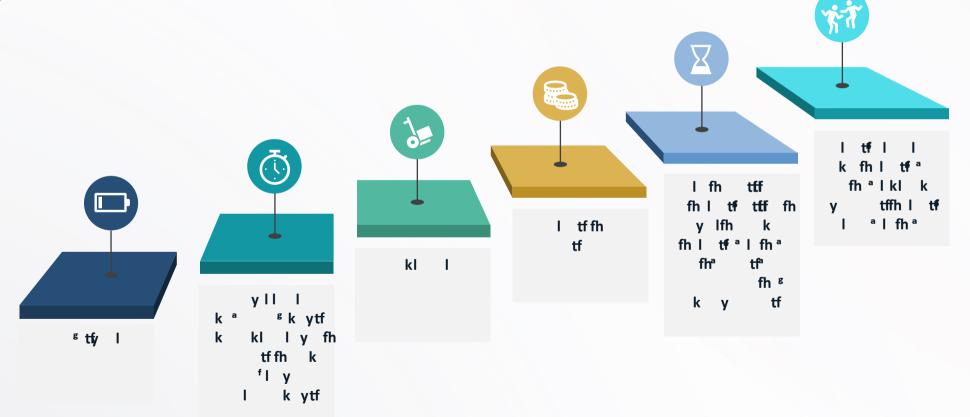
Overview of the status of the operations through real-time dashboards and real-time information on road transport system.

The execution of the living lab will be split into several phases starting with the collection of historical data from both Nestlé and pladis. A strategic analysis will be conducted in order to understand the current logistic networks of both companies. This data will be used to set up and test the Logistar system, prior to the go live of the use case.



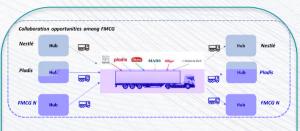


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pladis



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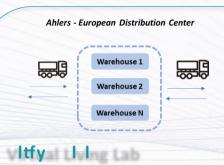




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Real time planning of resources looking for transport synergy and bundling opportunities.

Real-time alerts and recommendations to take action, facilitating the decision-making process.





### Living Lab 2:Synchromodality



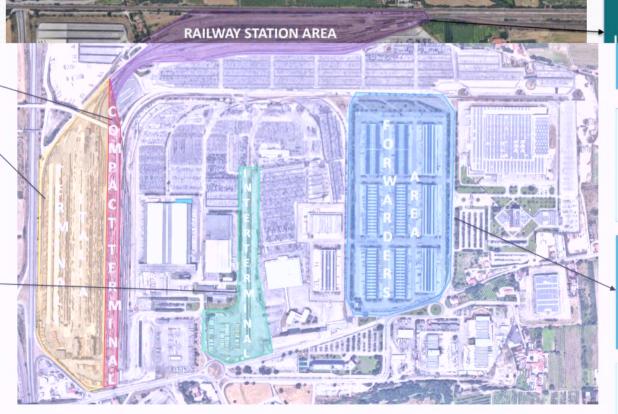


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#### 1° TERMINALS

TERMINALI ITALIA is the manager of the two biggest terminal in the area. It is the first choice given the high level of technology of its equipment but is own by RFI (the national railway infrastructure manager) so it is not simple to arrive to shared decision. If it is not possible to reach an agreement with TERMINALI ITALIA, we will involve Quadrante Servizi that is the terminal manager of Interterminal and it is owned by Consorzio ZAI which is the same holding of ZAILOG.



# 2° RAILWAY UNDERTA: KINGS and SHUNTER

On the 24 tracks of the Verona freight village's railway station operates 8 railway undertakings. Their involvement could be necessary to know in advance train delays or problems on the railway line. However, there is a unique shunting operator in the area (Quadrante Servizi) and its involvement is mandatory.

#### 3° ROAD OPERATORS

FORWARDERS, CARRIERS, SHIPPERS and LOGISTICS OPERATORS must be involved because LOGISTAR can give them some ICT tools that will improve their working procedures.



### Living Lab 2:Synchromodality









TRAIN DELAYS

RAILWAY LINE DISRUPTIONS

BAD WEATHER CONDITIONS

LOWER PRIORITY OF A FREIGHT TRAIN THAN A PASSENGERS ONE

MAINTENANCE OF THE LINE TERMINAL

OUT OF CAPACITY

LOADING UNITS LEFT ON THE BUFFER AREA FOR A LONG TIME

DIFFERENT OPERATING HOURS BETWEEN WAREHOUSES AND FREIGHT TRAINS THERE IS NOT A SMOOTH FLOW OF TRUCKS: PICK UP IN THE MORNING, DROP OFF IN THE EVENING

LACK OF INFRASTRUCTURES RELATED TO NEW EU STANDARDS (750 METERS-LONG) ROAD

TRAFFIC JAMS

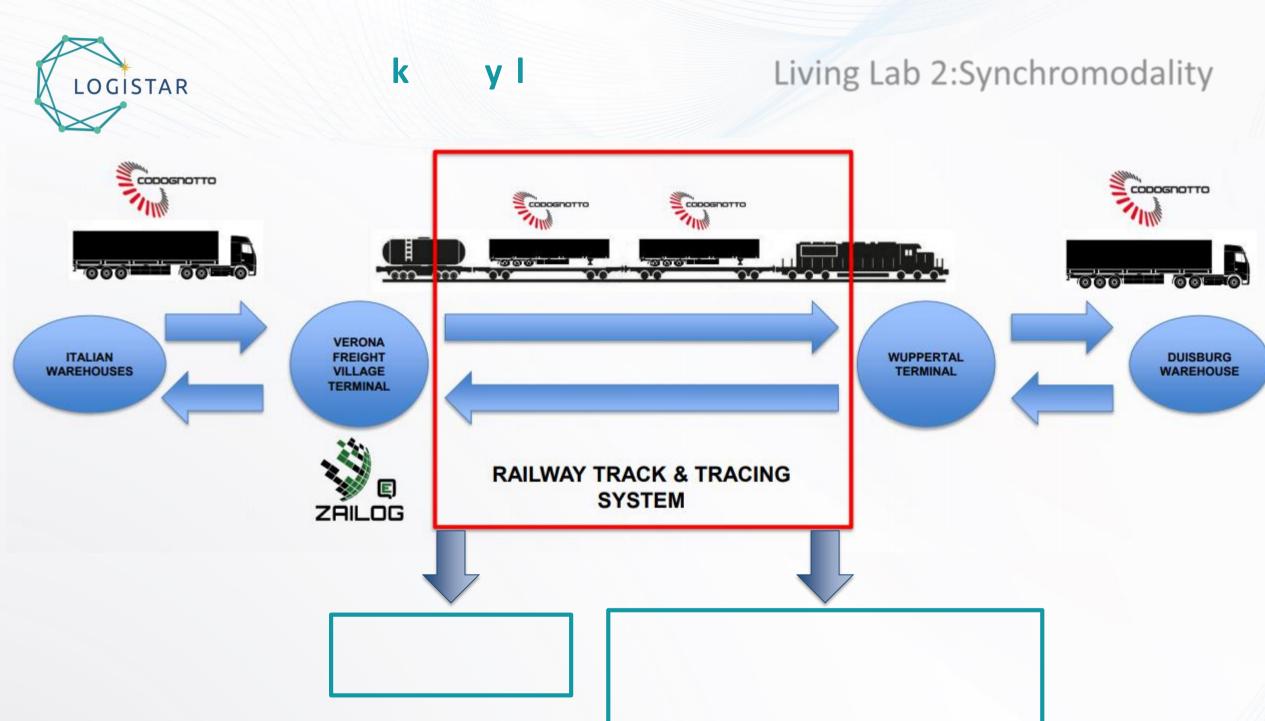
CAR ACCIDENTES

BAD WEATHER CONDITIONS

FESTIVITIES

MAINTENANCE OF THE ROAD

1	tfifhs y fhstfiss fhitfy i fhaktf fhii
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3	g k tf fh tf y fh g lfh fhy tf ltfy



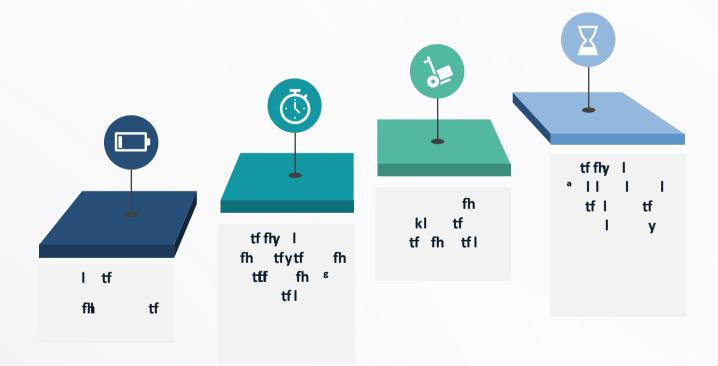


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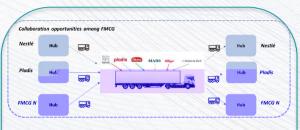








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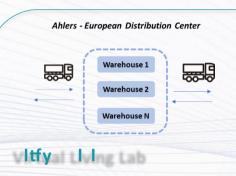






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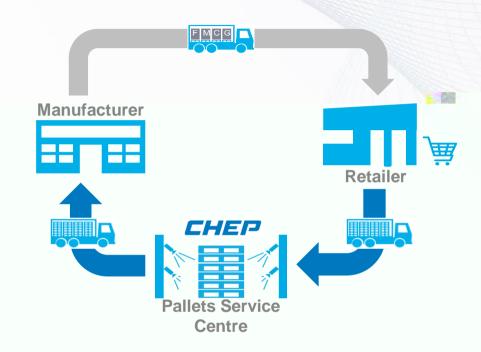




### CHEP EU Key Data & Logistics operating Model

Our platforms and solutions enable profitability and sustainability without having to compromise one for the other. We manage, maintain, transport and supply more than 330 million platforms, crates and containers that are shared and reused by growers, manufacturers, distributors and retailers.





Every day CHEP is delivering, collecting and relocating more than 4,5 million pallets from and to our 240 Service Centers in Europe, an equivalent of over 6.000 FTL with 7.500 transport orders.



### CHEP Service Center in Fuenlabrada

Entrance



■ Pārking Area

Loading/unloading Area

50 Loading/Unloading per day

Loading/Unloading areas

1 to 4 Forklift drivers 3,6 Mill. Pallet Inspection



Pallet Repair

1,3 Mill.







Exit

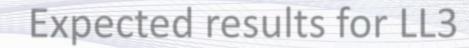


### Suggested KPI's & Dashboard for LL3

Title of dataset	Short description					
Average waiting time for loading / unloading	Average time from arrival to service center location till departure of truck					
Daily idle time at Fuenlabrada Service Center	Daily time where unloading bays / forlifts are not active due to no trucks					
Vehicle productivity (CHEP productivity)	Av daily time trucks are productive / driving and not waiting for loading / unloading					
Detaction of potential customer service failures	Improvement of proactive customer info on late service due to delays at the SC					
Improved On Time delivery performance	Improvement of OTD performance due to reduced waiting times at SC					

Fleet Schedule – Estimated times of arrival											VDIs partruck?							
	8:0	00	9: <u>00 10:</u> 00		11:00		12:	:00	13:00		14:00		15:00		KPIs per truck?			
1234ABC	1234ABC (on route → ETA 9:30) Loading Bay 1																	Waiting time,
2345QWE	345QWE (on route → ETA 11:30)					Loading Bay 1									Waiting time,			
3456ASD				(on	route -	ETA 12:	00) Loading Bay 2										Waiting time,	
4567ZXC	XC (on route → ETA 11:00)						Loadin	g Bay 3										Waiting time,
5678BNM	(on route → ETA 11:30) Loading Bay 3															Waiting time,		
6789DFG			(on route → ETA 13:						30)		Loading Bay 1							Waiting time,
()																		Waiting time,
	Yard Loading / Unloading Bay Planification										12DI 12							
	8:0	00	9:0	00	10:	:00	11	:00	12:	:00	13	:00	14:	:00	15	:00		KPIs per yard?
Loading Bay 1				1234	IABC			2345	QWE			6789	DFG					% of use,
Loading Bay 2									3456	5ASD								% of use,
Loading Bay 3							4567	7ZXC	5678	BNM								% of use,

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Improved vehicle efficiency through **shorter waiting time** (increasing available transport capacity in the market)



Improved **yard efficiencies** due to less idle time between loading & unloading operations



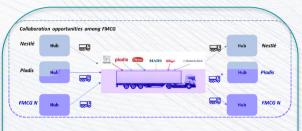
Improved customer service through avoidance of unexpected and at this stage unpredictable delays at loading / unloading



Remove one of the main blockers for Horizontal Collaboration projects with dedicated trucks through improved loading / unloading time prediction



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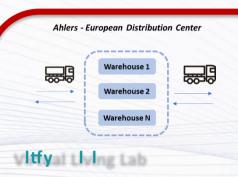




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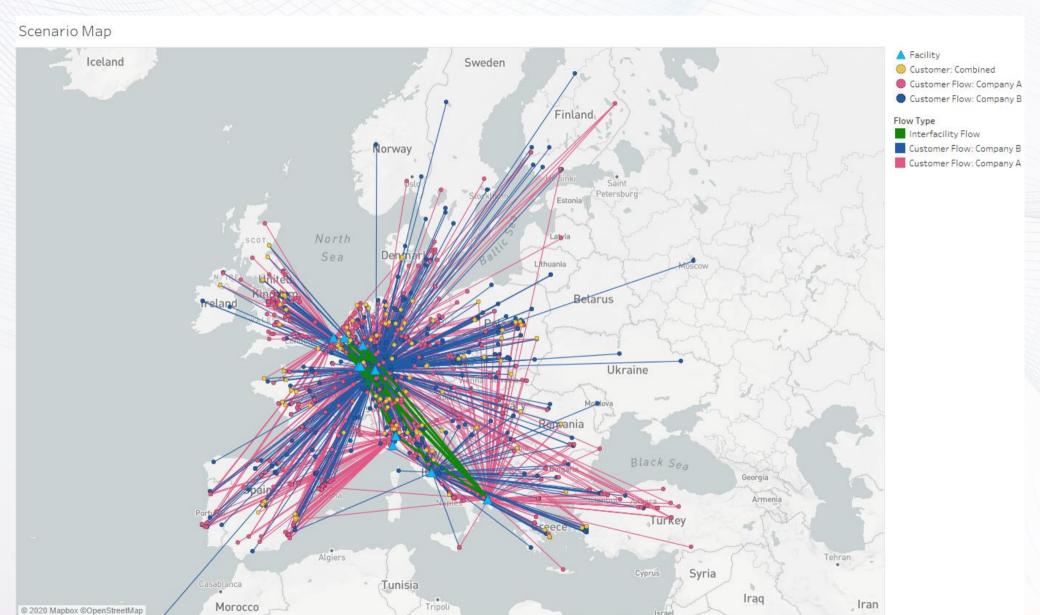
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## What does this data looks like?





## Contact information































Questions?

www.logistar-project.eu

Miguel Van Asch

miguel.van.asch@ahlers.com https://www.linkedin.com/in/miguelvanasch/



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